

Eligibility Verification Information

It is imperative to check member's eligibility every visit. This may be accomplished in the following ways:

1. **NAVINET**

Internet address is <https://navinet.navimedix.com/Main.asp>
complete the sign in fields (username and password)

2. **PROMISe Online**

Internet address is <http://promise.dpw.state.pa.us/> and click on PROMISe Online

3. **EVS Software**

MA HIPAA-Compliant PROMISe Ready Software is available free-of-charge by downloading from the OMAP PROMISe website at: <http://www.dpw.state.pa.us/omap/> **Select Provider Information from the available links and then select Eligibility Verification Information.**

To order on CD-ROM, call 717-975-4100--there will be a \$19.95 shipping & handling charge.

4. **POS Card Swipe Devices**

Consult DPW website (<http://www.dpw.state.pa.us/>) for approved PROMISe compliant POS boxes under Approved 270/271 Eligibility Software and Service Vendors. Please contact these vendors for pricing and availability.

5. **PA State** Medical Assistance EVS Telephone Line

800-766-5387 (Must use new 13-digit provider number.)

6. AMHP Provider Services Eligibility Hotline

800-521-6007 24 hours/7 days