

AmeriHealth Mercy is pleased to announce a dedicated toll-free number for the Special Needs Unit

Call 1-800-684-5503 for referrals and/or help with AmeriHealth Mercy member issues such as:

- **Short term case management**
- **Community social service agency referrals and coordination**
- **Single issue or problem resolution**

Assistance in accessing the following services:

- **Pharmacy**
- **Behavioral Health**
- **Dental**

Please keep in mind that all AmeriHealth Mercy members, not just those with a specific diagnosis can request special needs assessment and assistance

AmeriHealth Mercy Special Needs Unit

800-684-5503

Monday-Friday 8:30 A.M. – 5:00 P.M.

After business hours, leave a detailed message, including the member's name, ID number and contact information. Our staff will outreach the next day.