

- AmeriHealth Mercy Health Plan is a Pennsylvania Medical Assistance (Medicaid) managed care health plan serving Medical Assistance recipients in 15 counties in Central and Northeastern Pennsylvania: Adams, Berks, Carbon, Cumberland, Dauphin, Lackawanna, Lancaster, Lebanon, Lehigh, Luzerne, Monroe, Northampton, Perry, Pike and York Counties.
- Headquartered in Harrisburg, Pennsylvania, AmeriHealth Mercy Health Plan is a mission-driven health care ministry of the Sisters of Mercy. Our corporate parent partners are Mercy Health System and AmeriHealth First, a subsidiary of Independence Blue Cross.
- AmeriHealth Mercy offers members all the benefits available under the Medical Assistance Fee-for-Service (FFS) program, including:
 - Dental services
 - Vision care, including eyeglasses and contact lenses for children
 - Prescription medications
 - Special needs case management
 - Disease management programs
 - Maternity management programs
- AmeriHealth Mercy also offers enhanced benefits including:
 - Vision care, including eyeglasses and contact lenses for adults
 - Elimination of some co-pays on medications and health services
 - Intensive case management services
 - Enhanced high-risk maternity services
- AmeriHealth Mercy members have access to Member Services 24 hours a day, 7 days a week at 1-888-991-7200 (TTY 1-888-987-5704) and a 24/7 Nurse Call line at 1-866-566-1513 for help with health related problems.
- An expanding network of providers serves AmeriHealth Mercy members, including:
 - More than 1,000 Primary Care Physicians (PCPs)
 - Hospital network that includes 39 hospitals in our 15 counties and 50 more in our extended network
 - More than 5,500 specialists
 - More than 100 dentists

continued on back

- AmeriHealth Mercy offers distinctive programs that include:
 - Member Scholarships** - funded by AmeriHealth Mercy employees, and awarded to AmeriHealth Mercy members who have committed themselves to continuing their education beyond high school, and have demonstrated a financial need.
 - Children's Art Program** - funded by AmeriHealth Mercy employees, this program invites member children to take part in an art program. All member children in pre-K through 8th grades are asked to submit original works of art depicting a health-related theme. Winners receive gift certificates to local stores for art and school supplies.
 - Women's Wellness Initiative** - a community-based health program that focuses on heart disease, breast cancer, cervical cancer and the importance of early detection, preventive care, healthy behaviors and overall personal health awareness.
 - Childhood Obesity Initiative** - The Healthy You-Healthy Me program addresses the childhood obesity epidemic by focusing on increasing physical activity, improving nutrition through smart snacking, increasing consumption of fruits and vegetables, and increasing healthy lifestyle awareness. It can be held at any location where children gather throughout the AmeriHealth Mercy service area, as a one-time program or a 10 week children's healthy weight club using the CATCH Kids curriculum funded by the National Institutes of Health (NIH).
- The National Committee for Quality Assurance (NCQA) has awarded AmeriHealth Mercy Health Plan its highest accreditation status of "Excellent." AmeriHealth Mercy earned this accreditation for service and clinical quality that exceeded the NCQA's rigorous requirements for consumer protection and quality improvement. AmeriHealth Mercy's Case Management Department is also URAC certified.
- AmeriHealth Mercy Health Plan was ranked #25 out of nearly 200 Medicaid health plans in America, making it one of the highest rated plans in the nation for four years in a row, according to *U.S. News & World Report/NCQA America's Best Health Plans 2008*.

